# SMS Policy for Ifaya LLC

#### 1. Consent to Receive SMS

By providing your phone number to Ifaya LLC, you consent to receive automated and non-automated text messages, including but not limited to informational messages, updates about our services, and marketing communications.

#### 2. Message Frequency

The number of messages you receive may vary based on your interaction with our services or ongoing communication regarding your case or inquiries.

#### 3. Cost of Service

Message and data rates may apply, depending on your mobile carrier and plan. Please check with your carrier for specific charges. If you are unsure about costs, contact your mobile carrier directly.

#### 4. Opt-Out Information

You may opt-out of receiving SMS messages at any time. To stop receiving text messages, reply "STOP" to any message. Upon receipt of your STOP request, we will confirm your opt-out via text and will not send further messages unless you opt back in.

#### 5. Help Information

If you need assistance, reply "HELP" to any message. Alternatively, you can contact us at +1 (240) 573-7754 or send us an email at <a href="mailto:info@ifaya-llc.com">info@ifaya-llc.com</a>.

## 6. Privacy and Data Usage

We value your privacy. Any personal information, including your phone number, collected as part of this SMS service will be used solely to communicate with you regarding your interaction with Ifaya LLC. Your information will not be sold, shared, or used for unauthorized purposes. For more details, please review our <u>Privacy Policy</u>.

## 7. Service Limitations

SMS delivery is not guaranteed and may depend on your mobile carrier and other factors. Ifaya LLC is not responsible for delayed or undelivered messages due to carrier restrictions or technical issues.

# 8. Changes to SMS Policy

We reserve the right to modify this SMS Policy at any time. Updates will be posted on our website, and continued use of our SMS services indicates your acceptance of any changes.

For any questions or concerns regarding this SMS Policy, please contact us at +1 (240) 573-7754 or send us an email at <u>info@ifaya-llc.com</u>.